



# the Sentinel

A Newsletter of the College of Dental Surgeons of British Columbia

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## Future in Focus

We cannot change our past, but we can definitely shape the future. That's what College Council, committee chairs and senior staff set out to do when they participated in a full day strategic planning session in September. Their goal: to set a course to guide the College over the coming three years.

"This was an important step in helping us define the kind of organization we want to be and the values we aspire to," said President Peter Lobb. "Planning is essential because the approach we use to meet our future will have a great deal to do with the kind of College we build for the next generation of certified dental assistants and dentists."

***"The best way to  
predict the future  
is to invent it."***

*Alan Kay*



commit to specific goals and priorities that will support Council in its work as a strategic, responsible and organized governing body.

The College exists so that British Columbians are assured that registrants meet appropriate standards of practice, conduct, ethics and competency. It regulates dentistry in the public interest under the authority of the *Dentists Act* and its Rules.

In exploring what a successful future would look like, meeting participants developed the following vision statement to describe the organization it wants to be.

*The College of Dental Surgeons of BC will be the leading health care*

*continued on page 3*

## Our Wishes for a Bright Future!



### President's Report

Dr. Peter Lobb

**Change can be met with fear of what might have been, or enthusiasm for what might come to be.**

Like many golf enthusiasts, I watched with much nostalgia as golfing legend Jack Nicklaus played his last major competitive round – The British Open – at St. Andrews Old Course on Friday, July 15. This day marked the end of a golfing era that I have enjoyed for more than 40 years.

Caddying for Jack was one of his sons, Steve, who earlier this year lost his 17-month-old son in a tragic drowning accident. In a feature article in Sports Illustrated, Jack's wife, Barbara, summed up another emotion of that special Friday in Scotland when she said, "When you lose a parent, you lose the past. When you lose a child, you lose the future."

Our College's recent history parallels the Nicklaus story in several ways.

Change, resulting from renowned success or untimely loss, is an inevitable part of life. It can be met with fear of what might have been, or enthusiasm for what might come to be. When our College Council met in September at its Strategic Planning Session, we charted a course for dental regulation in B.C. for the next three years. We are fortunate to have an outstanding Council of 20 members committed for the next two years to making the transition from the *Dentists Act* to the *Health Professions Act* and to building a College based on principles of excellence, fairness, reasonableness and justice. These principles are the very essence of what a regulatory body charged with protecting the public should be expected to aspire to achieve.

Our Council will be required to work diligently, along with College

committees, registrants and staff, to implement a plan that will set a course for dental regulation for the coming generation of dentists and certified dental assistants in B.C.

Now is the time for our College to prepare for an exciting and bright future and we must not lose "our child" and our opportunity for the future due to inattention or lack of confidence.

With your collective support, I am committed to creating a College in which every dentist and certified dental assistant takes pride, and in which every British Columbian has great confidence.

In closing, I want to share with you a poem my sister sent me a few years ago. "I Wish You Enough" eloquently expresses my wish for our College and for each of you.

### I WISH YOU ENOUGH

*I wish you enough sun to keep your attitude bright.*

*I wish you enough rain to appreciate the sun more.*

*I wish you enough happiness to keep your spirit alive.*

*I wish you enough pain so that the smallest joys in life appear much bigger.*

*I wish you enough gain to satisfy your wanting.*

*I wish you enough loss to appreciate all that you possess.*

*I wish you enough "Hellos" to get you through the final "Good-bye."*

~Bob Perks

*continued from front cover*

*regulatory body, promoting optimal oral health for British Columbians, through excellence in dentistry and regulation based on principles of fairness, reasonableness and justice.*

The planning group worked through numerous small group exercises and broader discussions to identify key priorities for the College over the next three years. These include:

- Transitioning from the *Dentists Act* to the *Health Professions Act*, including the development of Bylaws from our current Rules.
- Relations with certified dental assistants (CDAs), including building collaborative, cooperative, complementary and respectful relationships between CDAs and the College.
- Communications, including increased understanding of the College's mandate, role and purpose among registrants and other stakeholders.
- Building a Registrants' Practice Advisory Program to provide accessible counsel and advice about practice and ethics related issues.

***The College of Dental Surgeons of BC will be the leading health care regulatory body, promoting optimal oral health for British Columbians, through excellence in dentistry and regulation based on principles of fairness, reasonableness and justice.***

## Meet Our New Deputy Registrar

The College is pleased to welcome Heather MacKay BSc.N, LL.B to the College as Deputy Registrar. In addition to complaints investigation, Heather has assumed the additional responsibilities of coordinating and managing the complaints team. She will also provide advice and recommendations as required with respect to various legislation including the *Health Professions Act*, administrative law and process, alternative dispute resolution and the *Freedom of Information and Protection of Privacy Act*.

Heather has numerous years of experience in health care and professional regulation. She joins the College after nearly a decade with the College of Registered Nurses of BC (CRNBC) where she was a Professional Conduct Review Consultant and, most recently, Director of Regulatory Services. In this role, she had direct oversight of the Registration and Renewal process, exam administration and the Professional Conduct Review program.



**Heather MacKay**

She was also involved in the development of an alternative dispute resolution process for professional discipline.

In addition, Heather worked closely with the CRNBC Board and Committees and developed policy and legislation for regulatory processes. Her strong management and human resource skills were well used with her team of 25 staff.

Heather's extensive experience with the *Health Professions Act* will be invaluable to the College as she supports us in our transition from the *Dentists Act*.

Prior to obtaining a degree in law (LL.B) from UBC in 1996, Heather worked as a registered nurse in psychiatry at a number of B.C. hospitals.

## Plan Now for PDC 2006

### Critical Skills for Patient Management

Thursday, March 9

The Pacific Dental Conference is just a few months away and it's not too early to start thinking about which sessions to attend. This year, the College will offer an exciting program based on its extremely popular Dental Records Management course.

Come and hear from nationally recognized presenters about the latest tips and techniques in patient



management, along with practical information about how they fit with regulation of dentists and CDAs in B.C.

Our program, which is relevant to all members of the dental team, is geared to help you make the most of your patient relationships and reap the benefits of patient satisfaction. Watch for coming details.



## Meet Your New 2005 – 2006 Council Members and

This fall, the College welcomed four new members to Council. They are Ms. Leona Ashcroft, Dr. Richard Jackson, Dr. Michael MacEntee and Dr. Bob McDougall. Although not new to Council, Drs. Ash Varma and Bill McNiece join President Dr. Peter Lobb as elected officers, serving as Vice-President and Treasurer, respectively.



**Dr. Peter Lobb, President**

Dr. Peter Lobb graduated from the University of Alberta in 1975 and was awarded the Alberta Dental Association Gold Medal.

He served with the Canadian Forces Dental Services for 10 years, including the United Nations Emergency Force Middle East in 1978, and received the Queen's Silver Jubilee Medal.

Peter practises general dentistry in Victoria, has a hospital dental practice, is the Regional Practice Group Leader for Oral Oncology at the Vancouver Island Cancer Centre, and is Past-President of the Victoria & District Dental Society.

Peter has also served on a number of College committees since 1985 and was first elected to Council as a Member-at-Large in 1994. During his term as College Treasurer, the College achieved debt-free status. Peter has earned certificates of merit from the Canadian Dental Association and the College, and is a Fellow of the Pierre Fauchard Academy, International College of Dentists and the American College of Dentists.

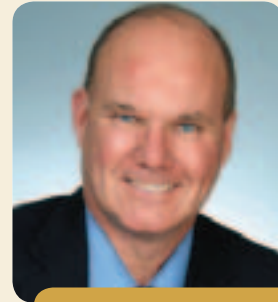
Peter has three adult children and enjoys gardening, golf and skiing.



**Dr. Ash Varma, Vice-President**

Dr. Ash Varma graduated from the UBC Dental Faculty in 1983 and joined his father in private practice in Powell River. They shared the practice until his father's retirement in 2002. Ash has been active in study clubs and various College committees such as Professional Review, and most recently as Chair of the Ethics Committee.

He and his wife, Deleigh, a CDA, have two children: Anjani, 15, and Milan, 12. Ash and Deleigh are active in coaching sports their children are involved in, especially track and field and basketball. Ash has a Level 2 track coaching certification, and is working on a track official's certification. He is a Past-President of the Rotary Club of Powell River, and is currently President of the Powell River Track Club. Ash enjoys skiing, golfing, fishing and other outdoor activities he shares with his family.



**Dr. Bill McNiece, Treasurer**

Dr. Bill McNiece, our new College Treasurer, has served on Council for the last six years as the elected member for the Thompson-Okanagan. He recently eliminated his own position by promoting the amalgamation of the Thompson-Okanagan with the Kootenay District – a critical step in making the Council smaller, more efficient and more cost-effective.

Bill has served on a number of College and BC Dental Association committees, including Speakers' Bureau, Seniors and Residential Oral Care, Public Relations/ Communications, Executive, and most recently, the Inquiry Committee.

His long-standing interest in oral care for seniors has him actively involved in his home city of Kamloops, as well as at provincial and, recently, national levels.



**Ms. Leona Ashcroft**

Leona Ashcroft has been involved with the insurance industry for more than 30 years. She managed ICBC offices throughout B.C. for 13 years, providing

## Elected Officers

leadership to claim managers and staff. She developed and implemented Bridging the Gap, a project to enhance customer service to Abbotsford's Indo-Canadian community. The project included developing a second-language policy and new hiring criteria for ICBC that ultimately improved customer service to multicultural communities in every area of British Columbia. She currently operates her own insurance adjusting business in Nelson, serving clients in the East and West Kootenays.

Leona believes strongly in serving her community and is President of the Nelson Daybreak Rotary Club and Chair of the Nelson Communities in Bloom Committee.



**Dr. Richard Jackson**

Dr. Richard Jackson graduated as a dentist from Dalhousie University in 1987, and spent 22 years in the Canadian Forces Dental Services. He has served as a Platoon Commander and a Deputy Detachment Commander. In 1991, he completed a two-year Advanced Education in General Dentistry Residency at Fort Knox, Kentucky, and retired from the military a Major in 1997.

Richard has been awarded a Mastership in the Academy of General Dentistry and a Fellowship in the Academy of Dentistry International. He was Treasurer for the Upper Island District Dental Society and President of the Nanaimo District Dental Society.

Richard has been in private general practice in Nanaimo for the last eight years. He is a father of four and is actively involved in the Nanaimo community.



**Dr. Robert McDougall**

Dr. Robert (Bob) McDougall graduated from Dental Technology Institute in California in 1978, following which he returned to his home town, Victoria, and worked as a full-service, in-house dental technician. In 1988, he obtained a bachelor of science in biology from the University of Victoria. In 1991, he graduated from UBC's Faculty of Dentistry and has since been a solo general practitioner in Victoria. Bob has been active with the Victoria and District Dental Society since 1992 in the capacity of Secretary, Scientific Coordinator, Vice-President, President (2004/05) and, currently, active Past-President.



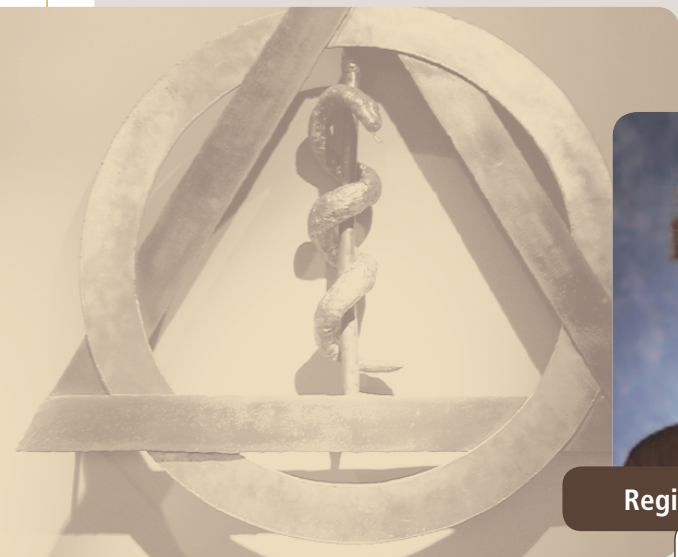
**Dr. Michael MacEntee**

Dr. Michael MacEntee is Professor of Prosthodontics at UBC, where he has chaired the Division since 1981. Michael is also a member of the UBC Senate.

Currently, he is Co-President of the International College of Prosthodontists, and a Past-President of the Royal College of Dentists of Canada, the Association of Prosthodontists of Canada, the BC Society of Prosthodontists, and the Geriatric Oral Research Group of the IADR.

During his academic career, Michael has attended to the oral health needs of elders as a prosthodontist, a teacher and a researcher. His research addresses oral health, prosthodontics and quality of life with advancing age, and has focused recently on frailty and the psychosocial impact of oral prostheses and implants. He has published extensively on the measurement, distribution, impact and management of oral disorders in old age, and is an editor for several international journals relating to prosthodontics and gerodontology.

## Communication – a Two-Way Process



Registrar's Report

Heather Laing

**When our registrants speak or write to us, we become the listener, and it is your feedback that ultimately makes us a better communicator.**

Communication is a two-way process that involves the exchange of information. It is about listening as much as it is about speaking.

The College has been working over the past year to improve the quality and calibre of our communications. The feedback we continue to receive from registrants and others indicates that our efforts have been successful. However, it is an ongoing, evolving process and we have more to do.

We are committed to being open and accessible. When our registrants speak or write to us, we become the listener, and it is your feedback that ultimately makes us a better communicator.

Recently, we asked registrants to tell us about their challenges and successes in providing emergency dental treatment. We have also polled

study club members regarding their requirements for a teaching-oriented dental clinic, and have gathered input from CDAs and dentists regarding proposed changes to the orthodontic module, and about the addition of core skills based on a recommendation by the Canadian Dental Assistants Association.

In the coming months, we plan to conduct a random sample survey of registrants to learn, from your perspective, about what we are doing well and how we can improve as the regulator of dentistry in B.C. We are also developing an electronic communications strategy to make the most of the Internet and email.

This fall and winter, representatives from the College, including myself, the elected officers and the chair of our CDA Advisory Committee, will be touring the province to meet with dental and CDA component societies. We welcome the opportunity to connect with you in your communities and I encourage you to attend these meetings.

Your feedback is important because it helps to inform and advance the quality of our work. Your voice can, and does, make a difference.

## Council 2005 – 2006



**L to R, back row:** Dr. Richard Jackson, Mr. Victor Bowman, Dr. Bob McDougall, Mr. Clayton Shultz, Ms. Leona Ashcroft

**L to R, middle row:** Dr. Sieg Vogt, Dr. Gerd Gottschling, Dr. Peter Stevenson-Moore, Dr. Bob Coles, Mr. Paul Durose, Ms. Christine Elliott

**L to R, front row:** Dr. Susan Chow, Dr. Ashok Varma (Vice-President), Ms. Heather Laing (Registrar), Dr. Peter Lobb (President), Dr. Bill McNiece (Treasurer), Ms. Kathy Boyd

**Missing:** Ms. Maureen Leech, Dr. Michael MacEntee, Mr. Bill Phillips, Dr. David Prokopetz



### College employee profile

Yukiko McKinnon

Yukiko McKinnon emigrated from Kobe, Japan, to Canada in 1994, after completing studies here in English and accounting as an international student. Prior to joining the College of Dental Surgeons in July 2000 as an Accounting Assistant, Yukiko was employed in this field by an agency of the BC Ministry of Health.

In her current role as Accountant, Yukiko is responsible for the smooth and efficient running of all the College's financial matters. She knows where every penny goes. It is Yukiko on whom the Treasurer relies for information and advice during the budgeting process. She particularly appreciates the College's flexibility in allowing her to carry out her responsibilities while at the same time permitting her to pursue her educational aspirations of obtaining her CGA certificate.

**Yukiko is responsible for the smooth and efficient running of all the College's financial matters.**

When not busy with work and her educational pursuits, Yukiko enjoys spending time with her dog, Puku. She is an avid movie fan, and includes hiking, swimming, camping and judo in her extracurricular activities.

Yukiko's value to the College is immeasurable, and her colleagues hope she will share many more years with them.



## Continuing Education Credits Reminder

### Procter & Gamble Dental ResourceNet

As advised in the Winter 2003 issue of the *Sentinel*, please note the Quality Assurance Committee determined that the on-line (self-study) courses offered through Procter & Gamble Dental ResourceNet would be eligible for one (1) credit per course only, effective January 1, 2003.



## CDA News Update

### Long-Term Care Facility Pilot Project with CDAs Continues

The College's CDA Advisory Committee is tracking the extent to which CDAs are involved in the Long-Term Care Facility Pilot Project.

Under the pilot project, approved by the College Executive Committee in 2001, certified dental assistants are able to work independently, providing specific duties under the direction of a facility dentist.

Delegated duties include:

- performing infection control procedures necessary for the maintenance of an appropriate clinical working environment,
- recording medical, dental and nutritional histories,
- in-service training (and demonstration) of oral care procedures for staff and residents,
- brushing and flossing residents' teeth,
- providing instruction on the use, cleaning and maintenance of dentures,

- cleaning and labeling dentures,
- maintaining the operating field using air, water, suction and moisture control products,
- passing instruments and materials, and
- application of anticariogenic agents (approved by Executive in November 2001).

The pilot project will continue to operate, as it has since 2001, until the College transitions from the *Dentists Act* to the *Health Professions Act*.

**CDAs involved in the Pilot Project should notify Betty Larsen, Director, CDA Regulation by email [blarsen@cdsbc.org](mailto:blarsen@cdsbc.org) or fax 604 734-9448 (toll free 1 866 734-9448). Please provide your name, the name of the long-term care facility and name of the supervising dentist(s).**

### Nominate a CDA for Recognition

Peer recognition is one of the highest compliments in any profession. If you know or work with a certified dental assistant who deserves recognition, consider nominating them for the CDABC Certified Dental Assistant Recognition Award.

The award is presented to a CDABC member(s) who, on a daily basis, demonstrates pride in the CDA profession, exhibits exemplary

certified dental assisting skills, shows leadership among co-workers, has high ethical and professional standards, and embodies the spirit of the CDA profession.

Nomination forms are available from the CDABC office by calling 1-800-579-4440 or emailing [info@cdabc.org](mailto:info@cdabc.org). Don't delay, nominate today! Deadline December 15, 2005.



### CDA Council Member

The Council Highlights on pages 10 and 11 outline the decision about the appointment of a certified dental assistant member to Council. Application forms for the position will be sent out with the 2006 Annual Licence Renewals in January.

The CDA Council Member Selection Working Group will consider a number of factors in recommending an appropriate candidate to Council. Candidates must be registered and in good standing with the College, not hold a position on the Board of the CDABC, and meet the following criteria:

- 1 Be available to attend regularly scheduled weekday and weekend meetings, including Council meetings and workshops, strategic planning sessions and evening conference calls, as required (term is from September to August; attending approximately 24 days per term).
- 2 Be available to attend and speak at CDA component society meetings.
- 3 Have a minimum of seven years' experience as a CDA.
- 4 Possess knowledge of regulation of dentists and CDAs.
- 5 Have a keen mind and analytical ability.
- 6 Possess excellent verbal and written communication skills with capability for active participation in meetings.
- 7 Be willing to spend personal time reviewing ongoing materials from the College.
- 8 Possess basic computer skills and have access to email and fax.



## Preventing Complaints

### Investigate – Don't Jump to Conclusions!

A dentist recently relayed to the College's complaints team the following episode illustrating the importance of communication between dental colleagues and avoiding criticism of the treatment rendered by another dental professional.

The dentist had a female patient, approximately 60 years old, who had been seeing him regularly for about 15 years. She hadn't been to the office for 22 months, when she arrived one day without an appointment. She was furious at the dentist, yelling at him and threatening to sue.

He obtained a current radiograph from the patient's new dentist. Comparing the two, he saw she had lost four millimetres of bone in the 22-month period between dental visits. He showed her the difference in radiographs. He asked about her health, eating habits and oral hygiene routine in the intervening months. He explained that he thought she might have a systemic illness, and guessed diabetes. It turned out the patient did have diabetes and is now being treated by her medical doctor.

taken time to call the previous dentist, he may have been able to quickly diagnose the problem. Instead, his comment made his colleague look bad and caused great anguish to the patient and her previous dentist.

The College often sees complaints caused by one dentist denigrating the work of another to a patient. These complaints are quickly resolved when the College obtains all the information available from the dentists involved, but the patient's perception of the profession may be diminished.

In this case, if the patient had chosen another route to deal with the new dentist's comment about her previous dentist and made a complaint to the College, it may have taken several more months for her to learn she had diabetes.

**The College often sees complaints caused by one dentist denigrating the work of another to a patient. These complaints are quickly resolved when the College obtains all the information.**

The patient had moved away and recently seen another dentist for a toothache. The new dentist examined her mouth and extracted two molars. He told her she had advanced periodontal disease, and was in danger of losing six more molars. He also commented that her previous dentist had been neglectful in her care. The patient was shocked, as she felt she had been taking care of her teeth and had regular visits to a dentist.

The dentist calmed the screaming woman and examined her mouth. He agreed that she did indeed have advanced periodontal disease. He got out her chart and examined the radiograph he had taken at her last visit which showed that the woman's bone levels were very good and her periodontal condition was good.

The new dentist had only a "snapshot" of the patient's dental health and chose to comment on a colleague's work without having the patient's complete dental history. If the new dentist had



## Council Highlights > September 23, 2005

### Strategic Planning

Council approved a vision for the College, developed at its Strategic Planning Session on September 22, 2005, at which it considered its strategy for the next three years. Four key goals were also approved (see cover story for details).

### Governance

The Sturgis Standard Code of Parliamentary Procedures (4th edition) was adopted to govern Council and College meetings.

Council agreed that names of movers and seconders will not be recorded in minutes as decisions of Council are made collectively and motions belong to the group.

### Executive Committee

Council appointed Ms. Boyd, Mr. Durose, Ms. Elliott, and Drs. Lobb, McNiece and Varma to the Executive Committee to carry out unforeseen urgent duties between Council meetings.

### Size of Quorum

Council approved the quorum for Executive Committee and all College Committees to be 50 per cent of the total membership of the committee plus one, and proposed that this principle be used in drafting Bylaws under the *Health Professions Act*.

### Appointments Committee

Council decided that the current duties of the Appointments Committee would be assumed by the Executive Committee.

The Registrar was directed to advise Council on how best to ensure that the principles of committee appointment and tenure limits were preserved, either by inclusion in the Governance Manual or Bylaws under the *Health Professions Act*.

### Finances

The Treasurer, Dr. McNiece, reported that, barring unforeseen and unbudgeted major expenses, the College is on track to end its fiscal year within budget expectations.

Dr. McNiece explained that the College is beginning to see the beneficial effects of past Council's determination to have the College free of all short and long-term debt.

Dr. McNiece reported on the requirement in the College Expense Policy for Volunteers for an annual review of the compensation for Elected Officers. He proposed no change at this time. Recommendations will be made at its December meeting for a process that will allow Council to decide, a year in advance, the compensation applicable to Elected Officers for the following year, and to update the applicable mileage rate.

### Audit Committee

Mr. Karmali, Chair of the Audit Committee, presented the Committee's inaugural report to Council.

He reported that the Auditor stated that the College's financial affairs and processes are in good order, free from any problems or discrepancies.

The Committee made recommendations that would enable employees to report any inappropriate management or reporting of financial resources,

ensure adequate financial experts on Council, require further validation of payroll requisitions, consider periodically changing the lead audit partner, further develop and test an information system disaster recovery plan, and ensure sufficient segregation of duties in the accounting function.

Mr. Shultz was appointed as the new Chair of the Audit Committee.

### Quality Assurance Committee

Dr. Doyle and Dr. Tobias, Chair and Vice-Chair of the Quality Assurance Committee (QAC), presented the Committee's vision and indicated it will consult with registrants in the development of its overall program.

Council approved QAC's recommendations and directed that the Committee's Draft Policy Direction be used as the framework for a Quality Assurance program under the *Health Professions Act* and to replace Article 17 of the Rules in creating Bylaws.

Council confirmed that College's role was to establish standards of practice for registrants and to create a continuing competency program to promote high practice standards amongst registrants in the delivery of dental care to the public.

The College does not assume responsibility to ensure the means to achieve these standards, but this does not preclude it from taking on this role if it chooses to do so.

### Working Group Concerning Registration of Dental Specialists

Council approved the recommendations of the Working Group Concerning Registration of Dental Specialists to revise the current licensure of

dental specialists in B.C. The recommendations contemplate the development of a category: "certified specialist, restricted to specialty."

Council also directed that the College work with the UBC Faculty of Dentistry to implement the assessment of knowledge and clinical competency, and the additional education needed by specialists who were educated at non-accredited schools.

#### **Appointment of Deputy Registrar**

Ms. Heather MacKay was appointed Deputy Registrar effective October 3, 2005.

#### **Registration Requirements for CDA Applicants**

Consistent with the goal of one standard of dental assisting across Canada, Council approved the National Dental Assisting Examining Board written examination as the registration requirement in B.C. for all certified dental assistant applicants, effective January 1, 2007.

#### **CDA Council Member**

Council approved the recommendation of the CDA Council Member Selection Working Group that the CDA Council member be an appointed member, that a new process for selection begin from 2006 – 2007 Council year, and that this appointment be for a two-year term.

Ms. Paquin, Ms. Laird, Ms. Shupe and Mr. Shultz were appointed to the CDA Council Member Selection Working Group.

#### **Working Group on College Place Dental Clinic**

Council approved the recommendations provided by Dr. Chow, Chair of the Working Group on College Place Dental Clinic, and instructed the Registrar to:

- continue to run a dental clinic at College Place without further capital improvements at least until June 2007,
- put in place a business plan to maximize the use of the dental clinic and thereby minimize the operating costs of running the clinic,
- write to the BCDA conveying to them Council's strong recommendation that the member service organization develop and operate a dental clinic in B.C. which will support hands-on continuing education to foster the continuing competency of the profession, and that in the short term, the College will continue to maintain its dental clinic on an interim basis until June 2007 while the BCDA develops its dental facility.

Dr. Chow was directed, in her capacity as the Council's dental clinic liaison, to report to Council at its May 2006 meeting with a further update and possible recommendations on the clinic, as well as any progress by the BCDA to develop their own clinic facilities.

The Working Group on College Place Dental Clinic was disbanded and its members thanked.

#### **Policy Statement on Publication of Inquiry Panel and Court Decisions**

Council approved the following revised policy statement:

- The College of Dental Surgeons of British Columbia publishes summaries of disciplinary decisions, distributed to all registrants with the *Sentinel*, to promote registrants' understanding of the ethical, professional and practice standards expected of them.
- Summaries usually include the names of the registrant involved. In exceptional circumstances, the name of the registrant may be withheld, but this is unusual.
- The results of some inquiry decisions are also published in summary form in newspapers, as a notification to the public, usually to advise that someone is no longer a registrant of the College.
- Court decisions involving the College's discipline process are summarized and distributed to all registrants with the *Sentinel*.

#### **Consent to Operate a Program**

Council gave consent to the following, conditional on each applying for accreditation status with the Commission on Dental Accreditation:

- Vancouver Community College to establish and operate a Dental Hygiene Access Program for Dental Assistants,
- Vancouver College of Dental Hygiene to establish and operate a Dental Hygiene Program,
- MTI Community College at its Coquitlam campus to operate a Level II Dental Assisting Program.



## Clip & Save Contact Info<sup>\*</sup>

The College frequently receives phone calls asking for information about the following organizations. Please clip and save these telephone numbers, emails and website addresses for handy reference.

### Alberta Dental Assistants Association (ADAA)

780-486-2526  
Email: office@abrda.ca  
www.adaa.ab.ca

### BC Dental Association (BCDA) – Member Services

604-736-7202  
1-888-396-9888 Toll Free  
Email: post@bcdental.org  
www.bcdental.org

### British Columbia Dental Hygienist Association (BCDHA)

604-415-7671 Employment  
604-415-4559 All Other Calls  
1-888-306-3338 Toll Free within B.C.  
Email: info@bcdha.bc.ca  
www.bcdha.com

### Canadian Dental Assistants Association (CDA)

1-800-345-5137 Toll Free  
Email: info@cdaa.ca  
www.cdaa.ca

### Canadian Dental Association (CDA)

613-523-1770  
1-800-267-6354 Toll Free  
Email: reception@cda-adc.ca  
www.cda-adc.ca

### Certified Dental Assistants of BC (CDABC) – Member Services

604-714-1766  
1-800 579-4440 Toll Free within B.C.  
Email: info@cdabc.org  
www.cdabc.org

### College of Dental Hygienists of BC (CDHBC)

250-383-4101  
1-800-778-8277 Toll Free within B.C.  
Email: cdhbc@cdhbc.com  
www.cdhbc.com

### Dental Profession Advisory Program (DPAP) – Professional Counselling

John Palmer – Abbotsford  
604-853-0089  
1-800-661-9199 Toll Free

### Toni Pieroni – Vancouver

604-737-0168  
1-888-669-9199 Toll Free  
Email: dpapcounselling@shaw.ca

### National Dental Assistants Examining Board (NDAEB) – for Certified Dental Assistants

613-526-3424  
Email: office@ndaeb.ca  
www.ndaeb.ca

### National Dental Examining Board (NDEB) – for Dentists

613-236-5912  
Email: director@ndeb.ca  
www.ndeb.ca

### Pacific Dental Conference

March 9 –11, 2006  
604-736-3781  
Email: pdcinfo@bcdental.org  
www.pacificdentalonline.com

### UBC

604-822-2627 Continuing Dental Education  
and Orthodontic Module  
604-822-2112 Dental Clinic  
604-822-5323 Faculty of Dentistry  
www.ubc.ca

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